

Use of Country Code ID's

Most customers use the two digit alpha GN Comtext country code ID instead of the numeric version when addressing a message. When using the GN Comtext country ID you do not need to use the international prefix or numeric country code - these are contained within the ID.

Numeric country codes have been provided in this guide for your reference and can only be used by prior arrangement with GN Comtext.

Numeric country codes require the international dialling prefix. For example a message from the UK has to use a '00' before dialling the country code, area code and eventual number.

If you are using numerics, please check with GN Comtext as to which international code number you need to use, as these differ depending on which part of the world you are located in.

Pages 2 and 3 of this guide show the international country codes for all customers outside of the USA. The appropriate codes for USA customers can be found in a separate document, Ref. 236.

Addressing Messages - Formats for Non-Messagmate Users

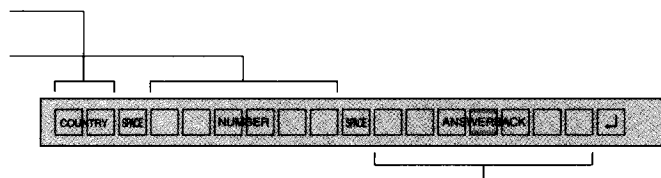
GN Comtext's Messagemate communications software automatically formats messages for delivery over the GN Comtext network. If you are using some other form of access then please use the following formats.

Telex Addressing

Two letter country ID, listed in this guide.

Recipients telex number **excluding** any numerical country code.

The recipient's answerback is optional but should be included whenever it is known. Only the **letters** of recipient's answerback should be given, **excluding** the network identifier.



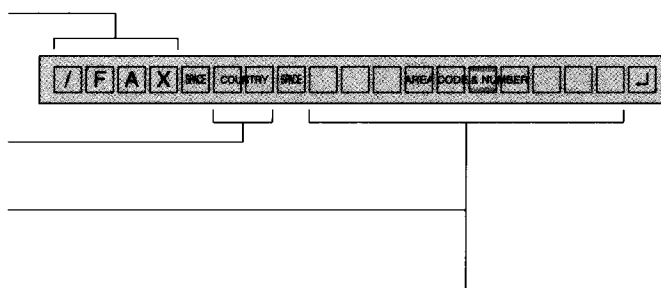
Fax Addressing

This prefix is required on all fax addresses.

Two letter country ID, listed in this guide. These are the **same** codes as you would use to send **telex** messages via GN Comtext. A country ID is required for all destinations, including those **in your own country**.

Area codes are required for **most** countries. Please check that where necessary, the number you wish to contact includes an area code.

The recipient's fax number should follow immediately after the area code without any spaces or punctuation.



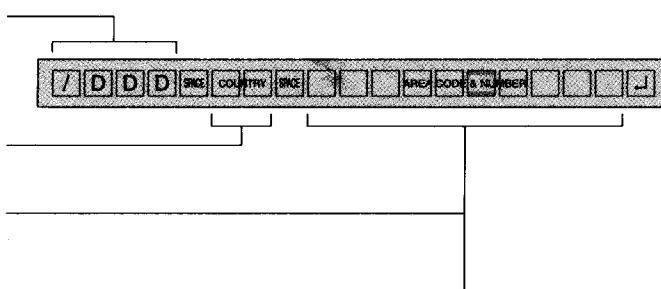
DDD Addressing

This prefix is required on all DDD addresses.

Two letter country ID, listed in this guide. These are the **same** codes as you would use to send **telex** messages via GN Comtext. A country ID is required for **all** destinations, including those **in your own country**.

Area codes are required for **most** countries. Please check that where necessary, the number you wish to contact includes an area code.

The recipient's number should follow immediately after the area code without any spaces or punctuation.



International Country IDs

*Numeric codes may only be used by prior arrangement with GN Comtext

Country	GN Comtext Country ID	*Standard Numeric Fax Code	*Standard Numeric Telex Code	Services Telex/ Fax
Afghanistan	AF	93	079	T/F
Alaska	UA	1	0200	T/F
Albania	AB	355	0604	T/F
Algeria	DZ	213	0408	T/F
Andorra	AO	3768	0590	T/F
Angola	AN	244	0991	T/F
Anguilla	LA	1264	0391	T/F
Antigua	AK	1268	0393	T/F
Argentina	AR	54	033	T/F
Armenia	AM	0374	0684	T/F
Aruba	AW	297	0390	T/F
Ascension Is.	AV	247	0939	T/F
Australia	AA	61	071	T/F
Austria	AU	43	047	T/F
Azerbaijan	AZ	994	0784	T/F
Azores	PP	351	0404	T/F
Bahamas	BS	1242	0297	T/F
Bahrain	BN	973	0490	T/F
Bangladesh	BJ	880	0780	T/F
Barbados	WB	1246	0392	T/F
Beijing China	BX	86		F
Belarus	BE	375	0681	T/F
Belgium	BB	32	046	T/F
Belize	BZ	501	0371	T/F
Benin	DY	229	0972	T/F
Bermuda	BA	1441	0290	T/F
Bhutan	BT	975	0890	T/F
Bolivia	BV	591	0309	T/F
Bophuthatswana	BP	27	0937	T/F
Bosnia	YB	387	0600	T/F
Botswana	BD	267	0962	T/F
Brazil	BR	55	038	T/F
Brunei	BU	673	0809	T/F
Bulgaria	BG	359	067	T/F
Burkina Faso	UV	226	0978	T/F
Burma (Mynmar)	BM	95	083	T/F
Burundi	UU	257	0903	T/F
Cambodia	KA	855	0807	T/F
Cameroon	KN	237	0970	T/F
Canada	CA	1	021	T/F
Canary Is.	EE	34	052	T/F
Cape Verde Rep.	CV	238	0993	T/F
Cayman Is.	CP	1345	0293	T/F
Cent. Afr. Rep.	EC	236	0971	T/F
Chad	KD	235	0976	T/F
Chile	CL	56	034	T/F
China	CN	86	085	T/F
Christmas Is. (Norfolk Is.)	NV	672	0766	T/F
Cocos Is.	NV	672	0766	T/F
Colombia	CO	57	035	T/F
Comoro Is.	KO	269	0994	T/F
Congo D.P.R.	ZR	982	0243	T/F
Cook Is.	RG	682	0772	T/F
Costa Rica	CR	506	0376	T/F
Croatia	YC	385	0599	T/F
Cuba	CU	53	028	T/F
Cyprus	CY	357	0605	T/F
Czech Republic	CC	420	0663	T/F
Denmark	DK	45	055	T/F
Diego Garcia	DG	246	0938	T/F
Djibouti	DJ	253	0979	T/F
Dominica	DO	1767	0394	T/F
Dominican Rep. (ITT)	DI	1809	0202	T/F
Dominican Rep. (RCA-no.b 4)	DR	1809	0201	T
Ecuador	ED	593	0308	T/F
Egypt	UN	20	091	T/F
El Savador	SR	503	0373	T/F

Country	GN Comtext Country ID	*Standard Numeric Fax Code	*Standard Numeric Telex Code	Services Telex/ Fax
Equat'l Guinea	EG	240	0999	T/F
Estonia	ES	372	0537	T/F
Ethiopia	ET	251	0980	T/F
Falkland Is.	FK	500	0306	T/F
Faroe Is.	FA	298	0502	T/F
Fiji	FJ	679	0701	T/F
Finland	SF	358	057	T/F
France	FF	33	042	T/F
French Guiana	FG	594	0300	T/F
French Polynesia	FP	689	0702	T/F
Gabon	GO	241	0973	T/F
Gambia	GV	220	0996	T/F
Georgia	GI	995	0683	T/F
Germany	DD	49	041	T/F
Ghana	GH	233	094	T/F
Gibraltar	GK	350	0405	T/F
Greece	GR	30	0601	T/F
Greenland	GD	299	0503	T/F
Grenada	GA	1473	0395	T/F
Guadeloupe	GL	590	0299	T/F
Guam	GM	671	0700	T/F
Guatemala	GU	502	0372	T/F
Guinea	GE	224	0995	T/F
Guinea Bissau	BI	245	0969	T/F
Guyana	GY	592	0295	T/F
Haiti	HI	509	0203	T/F
Hawaii (AACR/ITT-no.b 01)	HM	1808	0705	T
Hawaii (DATEL HTC-7 dn)	HC	1808	0773	T
Hawaii (RCA-no.b 8)	HR	1808	0704	T
Hawaii (WUH-no.b 3)	HA	1808	0708	T/F
Hawaii (WUI-no.b 6)	HW	1808	0709	T
Honduras	HO	504	0374	T/F
Hong Kong	HX	852	0802	T/F
Hungary	HH	36	061	T/F
Iceland	IS	354	0501	T/F
India	IN	91	081	T/F
Indonesia	IA	62	073	T/F
INMARSAT (see Maritime)				T/F
Iran	IR	98	088	T/F
Iraq	IK	964	0491	T/F
Irish Rep.	EI	353	0500	T/F
Israel	IL	972	0606	T/F
Italy	IT	39	043	T/F
Ivory Coast	CI	225	0983	T/F
Jamaica	JA	1876	0291	T/F
Japan	JJ	81	072	T/F
Jordan	JO	962	0493	T/F
Kazakhstan	KZ	7	0785	T
Kenya	KE	254	0987	T/F
Kiribati	KI	686	0761	T/F
Korea (North)	KP	850	0899	T/F
Korea (South)	KK	82	0801	T/F
Kuwait	KT	965	0496	T/F
Kyrgystan	KY	996	0788	T/F
Laos	LS	856	0804	T/F
Latvia	LV	371	0538	T/F
Lebanon	LE	961	0494	T/F
Lesotho	LO	266	0963	T/F
Liberia	LI	231	0997	T/F
Libya	LY	218	0901	T/F
Liechtenstein	CH	4175	045	T/F
Lithuania	LT	370	0539	T/F
Luxembourg	LU	352	0402	T/F
Macao	OM	853	0808	T/F
Macedonia	YM	389	0597	T/F
Madagascar	MG	261	0986	T/F
Madeira Is.	PP	35191	0404	T/F

Country	GN Comtext Country ID	*Standard Numeric Fax Code	*Standard Numeric Telex Code	Services Telex/ Fax
Malawi	MI	265	0904	T/F
Malaysia	ML	60	084	F
Maldives Is.	MF	960	0896	T/F
Mali	MJ	223	0985	T/F
Malta	MW	356	0406	T/F
Mariana Is. (Guam)	GM	671	0700	T/F
Mariana (Saipan)	MN	670	0760	T/F
Maritex (A&C)	MX		0589	T
Maritime (INMARSAT)				
(A&C) Atlantic Ocean (East)	QA	871	0581	T/F
(A&C) Indian Ocean	QC	872	0582	T/F
(A&C) Atlantic Ocean (West)	QF	874	0584	T/F
(A&C) Pacific Ocean	QB	873	0583	T/F
Marshall Is.	MS	692	0765	T/F
Martinique	MR	596	0298	T/F
Mauritania	MQ	222	0974	T/F
Mauritius	IW	230	0966	T/F
Mayotte Is.	MY	269	0935	T/F
Mexico	ME	52	022	T/F
Micronesia	FM	691	0764	T/F
Moldova	MD	373	0682	T/F
Monaco	MC	377	042	T/F
Mongolia	MH	976	0800	T/F
Montserrat	MK	1664	0369	T/F
Morocco	MM	212	0407	T/F
Mozambique	MO	258	0992	T/F
Myanmar (Burma)	BM	95	083	T/F
Namibia	WK	264	0908	T/F
Nauru Is.	ZV	674	0775	T/F
Nepal	NP	977	0891	T/F
Netherlands	NL	31	044	T/F
Netherlands Antilles	NA	599	0390	T/F
New Caledonia	NM	687	0706	T/F
New Hebrides	NH	678	0771	T/F
New Zealand	NZ	64	074	T/F
Nicaragua	NU	505	0375	T/F
Niger	NI	227	0975	T/F
Nigeria	NG	234	0905	T/F
Niue Is.	NF	683	0776	T/F
Norfolk Is.	NV	672	0766	T/F
Norway	NN	47	056	T/F
Oman	ON	968	0498	T/F
Pakistan	PK	92	082	T/F
Palau	KF	680	0763	T/F
Panama (TROPICAL)	PA	507	0377	T/F
Panama (COMSAT/WUI)	PG	507	0379	T/F
Papua N. Guinea	NE	675	0703	T/F
Paraguay	PY	595	0305	T/F
Peru	PE	51	036	T/F
Philippines	PS	63	075	T/F
Poland	PL	48	063	T/F
Portugal (and Madeira Is.)	PP	351	0404	T/F
Puerto Rico (AACR)	PD	1787	0206	T
Puerto Rico (WUI)	PR	1787	0207	T/F
Puerto Rico (PRCA)	PC	1787	0209	T
Puerto Rico (RCAC)	PT	1787	0205	T
Qatar	DH	974	0497	T/F
Reunion	RE	262	0961	T/F
Romania	RR	40	065	T/F
Russia	SU	7	064	T/F
Rwanda	RW	250	0909	T/F
Saipan	MN	670	0760	T/F
Samoa (Amer)	AS	684	0770	T/F
Samoa (West)	SX	685	0779	T/F
San Marino	SO	378	0505	T/F
Sao Tome & Prin.	ST	239	0967	T/F
Saudi Arabia	SJ	966	0495	T/F

Country	GN Comtext Country ID	*Standard Numeric Fax Code	*Standard Numeric Telex Code	Services Telex/ Fax
Senegal	SG	221	0906	T/F
Serbia	YU	381	062	T/F
Seychelles	SZ	248	0965	T/F
Sierra Leone	SL	232	0998	T/F
Singapore	RS	65	087	T/F
Slovakia Rep.	SK	421	0666	T/F
Slovenia	YS	386	0598	T/F
Solomon Is.	HQ	677	0778	T/F
Somali Dem. Rep.	SM	252	0900	T/F
South Africa	SA	27	095	T/F
Spain (and Balearic Is.)	EE	34	052	T/F
Sri Lanka	CE	94	0803	T/F
St Helena	HL	290	0960	T/F
St Kitts-Nevis	KC	1869	0397	T/F
St Lucia	LC	1758	0398	T/F
St Pierre & M.	QN	508	0204	T/F
St Vincent	VQ	1809	0399	T/F
Sudan	SD	249	0984	T/F
Surinam	SN	597	0304	T/F
Swaziland	WD	268	0964	T/F
Sweden	SS	46	054	T/F
Switzerland	CH	41	045	T/F
Syria	SY	963	0492	T/F
Tahiti	FP	689	0702	T/F
Taiwan	TW	886	0769	T/F
Tajikistan	TJ	7	0787	T/F
Tanzania	TZ	255	0989	T/F
Thailand	TH	66	086	T/F
Togo	TO	228	0977	T/F
Tonga	TS	676	0777	T/F
Transkei	TT	27	0968	T/F
Trinidad & Tobago	WG	1868	0294	T/F
Tunisia	TN	216	0409	T/F
Turkey	TR	90	0607	T/F
Turkmenistan	TM	993	0789	T/F
Turks & Caicos	TQ	1649	0296	T/F
Tuvalu	TV	688	0774	T/F
UAE	EM	971	0893	T/F
Uganda	UG	256	0988	T/F
Ukraine	KR	380	0680	T/F
United Kingdom	GG	44	051	T/F
Upper Volta	UV	226	0978	T/F
Uruguay	UT	598	032	T/F
USA				
(FTCC-5 dnb 82)	UT	1	023	T/F
(GRAPHNET)	UT	1	023	T/F
(ITT-6&7 dnb 4)	UT	1	023	T/F
(MCI/WUI-5,6,7&10 dnb)	UT	1	023	T/F
(RCA-6 dnb 2)	UT	1	023	T/F
(TRT-up to 9 dnb 1)	UT	1	023	T/F
(TWX-10 dnb 510,710,81)	UT	1	023	T/F
(WUD-5,6,7&8 dn)	UT	1	023	T/F
Uzbekistan	UZ	7	0786	T/F
Vanuatu	NH	678	0771	T/F
Vatican City	VA	3966982	0504	T/F
Venezuela	VE	58	031	T/F
Vietnam	VT	84	0805	T/F
Virgin Is. (Br)	VB	1284	0292	T/F
Virgin Is. (US)	VN	1340	0208	T/F
Wallis & Futuna	WF	681	0707	T/F
Yemen	YE	967	0895	T/F
Yugoslavia	YU	381	062	T/F
Zaire	ZR	982	0243	T/F
Zambia	ZA	260	0902	T/F
Zimbabwe	ZW	263	0907	T/F

no.b dn dnb
numbers beginning digit number digit number beginning with

Status Codes for Retrying Messages

GN Comtext daily journals and status reports use abbreviated codes to describe the current status of any messages which are being retried.

These codes are in two parts. The first part of the code refers to the message's **current** status.

- MAN** = This message has been diverted for manual delivery, for example, if there is a manual telex exchange in the destination country.
- MIQ** = Your message is currently being retried automatically.
- MIT** = Your message is being delivered at this moment.
- OPR** = The address information for your message is awaiting our operator's attention at the end of the automatic retry cycle.
- USR** = You have cancelled this message. Please refer to our Service User Guide's for details on how to do this.

The second part of the status code refers to the results of the **latest** attempt to deliver to this number, which could include the following:

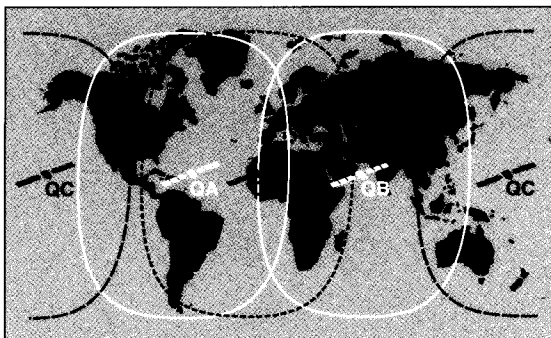
- ABS** = Absent. This may have been because the recipient's telex machine was switched off.
- ABW** = An incorrect telex answerback was received.
- CUT** = The line was cut during transmission.
- DER** = The recipient's telex machine or line was out of order.
- ERR** = Unrecognised telex service code.
- FAW** = Final telex answerback wrong.
- FTR** = Failure to Train. This indicates failure of the initial handshake when delivering to a fax machine.
- ICT** = The number connects to an incompatible fax machine.
- INF** = The called telex number was temporarily unavailable.
- INV** = The message has been received out of format or with an incorrect address.
- MOM** = There was a delay in connecting to the telex number.
- NA** = The called telex number was not available.
- NAB** = No initial telex answerback was received.
- NC** = No Circuits. There was a temporary lack of capacity on the public telex network.
- NCH** = This telex number has been changed on the public network.
- NCN** = No connection to a fax machine. For example, the number could have been answered by a voice.
- NDT** = No dial tone on an outgoing telephone line.
- NFA** = No Final telex answerback was received.
- NP** = No Party - The telex number has not been allocated.
- OCC** = Occupied - The called number was engaged.
- WCS** = Wrong Call Subscriber Identifier. This only applies when the fax CSI checking option is used.

Our network automatically takes appropriate action in each case. For example, MIQOCC means that the number was busy and will be retried automatically.

Codes for Telex to Ships via Inmarsat

The IDs for transmission via GN Comtext are as follows:

- Western Atlantic = QA
- Eastern Atlantic = QF
- Indian Ocean = QB
- Pacific Ocean = QC



24-Hour Help Line

GN Comtext is much more than an excellent network. Our Network Management Centre in the heart of the City of London is manned 24 hours of every day of the year. Assistance can be obtained in the following ways:

Using Messagemate Software

In the create a telex message screen, please enter the address SERVICE in the minicode field in the following way:

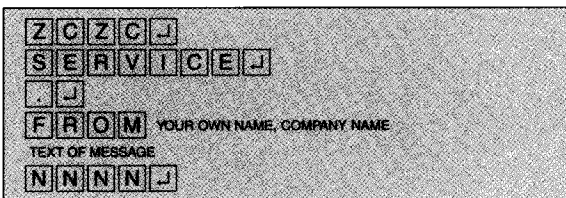
Minicode: SERVICE

Follow the prompts on the screen to create the text of your message to our NMC operators and transmit your message to GN Comtext.

By Telex

Please send a message to our telex number 937411 ONECOM G in the UK.

Please send your telex in the following format:



By Telephone

Please ring London +44 (0)171 696 8000 and ask for Customer Support.

By Fax

Please send messages to London marked for the attention of Customer Support on +44 (0)171 377 1249.

GN Comtext Limited reserves the right to vary in detail the description and specification contained in this publication without incurring any obligation. Messagemate is a trademark for GN Comtext's messaging software.

